



Remote maintenance - at any time!

Secure remote administration of individual PCs - or entire networks

Each PC is only one click away. Remote Administration provides you with an overview of all PCs - even if there are hundreds or thousands of them. You can access remote computers and can remotely control them as if you were actually there - regardless of what network the computers are in! This can be a server in the computer center or the notebook of an employee in field service.

FastViewer Remoted is installed once on each destination PC. Then you have access at any time. No further setup or configuration in the network is needed. All you need is Internet access. Firewalls are no obstacle.

FastViewer Remoted makes remote maintenance efficient.

Remote maintenance

Easy remote maintenance of single PCs or entire networks

Access your computers anytime

from anywhere in any network environment.

Computer Administration

Clear representation of all PCs and their system information

File transfer and synchronization

Transfer individual files or sync entire directories with remote machines

Simple, secure and efficient

Effortless connection setup and intuitive use make FastViewer Remoted an ideal tool for accessing remote computers.

Connect with your workstation in the office or home office from anywhere. FastViewer Remoted can be used to access individual PCs as well as for the administration and remote maintenance of many thousands of computers.

A session is started in a matter of seconds! Control the remote computer as if you were there. Transfer individual files and folders, or synchronize entire folder structures.

FastViewer Remoted impresses with its clarity and ease of use. And you don't have to sacrifice maximum security.



All locations well in hand

Since March 2009 o2 is fielding FastViewer Remoted for the Support at the Point of Sales. In total, 1,000 point-of-sale terminals in the o2 stores are maintained via remote access. Just because of that more than 70% of the traveling costs could be saved.

» It takes 5 to 10 minutes until a terminal is ready for use, without leaving the office. The o2 partner shops benefit from this speed not only in case of an opening but also within maintenance work or debugging through our merchant support. «

— Michael Rauch, Telefónica O₂ Germany GmbH & Co. OHG



Overview of functions

Remote control

Take over control of remote computers. The user of the computer does not need to be present. You can access any PC at any time – as if you were there.

Fastest connections – thanks to RDP

Highest speed and optimum security: If the Remote desktop function is activated on the Windows PC, you access it via the RDP protocol. Data are transferred securely via the FastViewer- Tunnel. This means you can access your computer environment around the world – and without VPN! You save the user name and password for each computer, making access ever faster.

Remote printing

RDP lets you redirect remote print jobs to your local printer.

Advanced system information

Detailed information on the system configuration and utilization is provided on request. Processes can be stopped directly in the integrated Task Manager.

Monitor selection

If several monitors are connected to one PC, you can decide whether all or just one should be transferred.

Terminal server sessions

If the Remoted Client is a terminal server, all sessions of the terminal server are displayed and you can specifically access one or more sessions.

File transfer and synchronization

Whether individual files or the synchronization of entire folder structures – you have full access to the file system of remote computers.

Port mapper

The Portmapper provides extensive application possibilities in support:

- Access to machine controllers or Linux devices
- Redirection of any ports of a host to the master
- Querying of an SQL database on the host computer via the FastViewer tunnel

Transferring key combinations

Shortcut keys make life easier, often they are even essential – especially in support. The transfer of shortcut keys, e.g. "Ctrl-Alt-Del", to the remote computer is no problem.

FastProxy

You want to remotely administrate very large environments? The FastProxy acts as a proxy in a network and bundles the status information of up to 500 clients. They are sent to the server over just one cable – which ensures less loading of the network and saves traffic. More than a million clients can be administrated in this way. The best part about the solution: The system organizes itself completely automatically!

PC parameters and push function

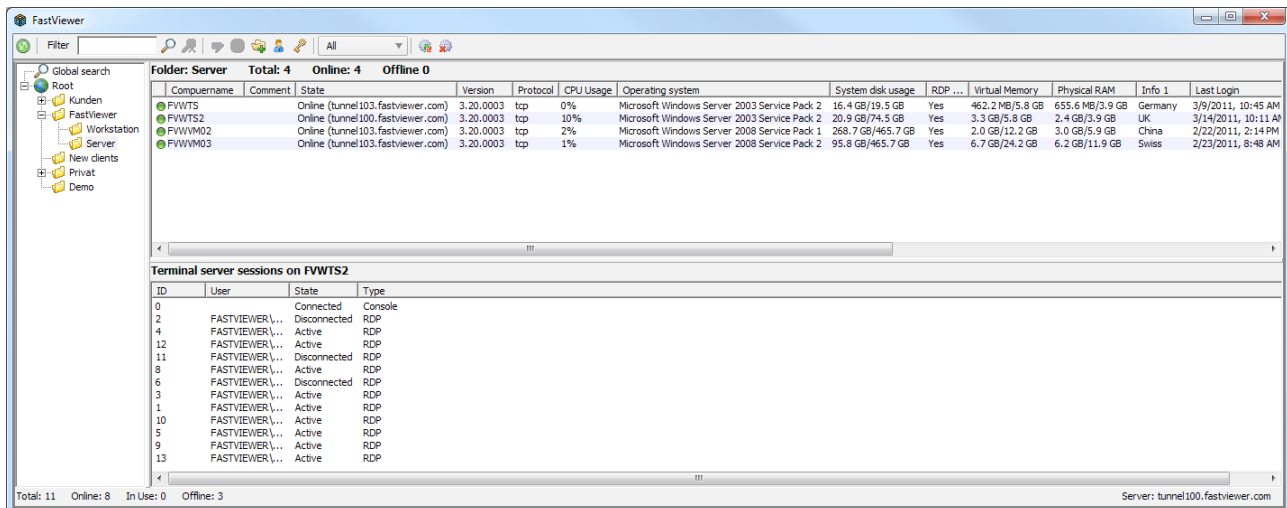
All status changes of the client are immediately communicated to the server. This provides you, in the computer administration, with an overview of key system information such as CPU and RAM utilization, available hard disk space etc. at all times.

Session recording

You can record any session so it protected against manipulation. No extra software is needed for replay.

Language adaptation

The master module automatically adapts to the language of the operating system: English, French, German, Italian, Spanish, Dutch, Japanese, Greek, Russian



Workstation-independent

The master module is not bound to any workstation, it can be started from any Windows PC.

User administration

Roles and groups make it possible to grant individual access rights to specific users. They are easy to incorporate from the Active Directory per LDAP import.

Secure encryption

With 256-bit AES encryption, your data are protected by one of the best encryption processes around.

Extensive connection log

An extensive connection log is available for providing an overview of all sessions. Per CSV file, this can be further processed, e.g. also in Microsoft Excel.

Adaptation of design and function

With the customer portal of FastViewer Remoted, you can quite easily match the modules to your corporate design and adapt the functional scope exactly to your requirements.

Auto-update

Just one click is enough to bring all Remoted clients up to date so each client does not need to be updated individually.

Your own server solution on request

FastViewer Remoted Server can be seamlessly integrated in your infrastructure. This results in numerous possibilities for configuring FastViewer Remoted perfectly to your needs and for guaranteeing your security standards.

**You have further questions?
Please contact us!**

+49 9181 509 56-0

**info@fastviewer.com
www.fastviewer.com**